S.O.S. Diagnostics
Automotive Programming & Diagnostics

Ship to:
SOS Diagnostics
906 S Ivy Street
Canby, OR 97013

Please complete as much as possible and enclose with your items when shipping to us so we can ensure prompt, accurate service and delivery.

Year: _____ Make: _____ Model: _____

VIN: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

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(note: fill all 17 boxes)

Odometer: _____ ☐ Miles ☐ KM (necessary for some ECU programming)

ALL Item's / ECU's enclosed in package:
(e.g.: Instrument cluster, engine computer, ignition lock, 2 keys, etc)

_____ / _____ / _____

_____ / _____ / _____

_____ / _____ / _____

Describe desired work to be performed:
(e.g.: program used ECU / repair cluster / diagnose fault P??? / all keys lost / duplicate key)

Contact Information:

Name: _____

Company: _____

Return Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____ Initials _____

_(leave blank: for internal use only) Job#_____
| In: Date _____ Part __ I.D.__ Doc__SIG __X_____
| S: DMG _____DGM OK_____ EML _____X_____|_____
| B: PPT ___ POT ___ Key ____ TMP _____X_____
| O: GND ____ OVR ____ 2DY ___ LBS ____X_____|_____

Payment: Generally payment is not taken until the work is completed. When your items are ready for return shipment, our billing department will contact you to verify return shipping information and to collect a credit card payment. If this will not work for you please contact us in advance for options.

Shipping: We use UPS and USPS priority mail for domestic shipping. We only bill the actual shipping cost, no handling fees are added. If you want FedEx or other methods, please include a pre-paid return shipment label with your package.

International orders: Please notify us if you are outside the US before shipping. There will be a customs handling charge added to your shipping charges unless you arrange return shipment from your side.

Items not claimed: We cannot hold customer items indefinitely. If we have not heard back from you within 30 days of work completion, items may be disposed of.

Correspondence: We highly recommend using email to correspond regarding your job. This way you have everything in writing and there is no confusion. Further, due to our work load, you will many times get an answer to your questions faster by email than by phone.

Authorization for ECU and Key Programming

I hereby authorize SOS Diagnostics to perform the previously described work on the enclosed ECU (Electronic Control Unit) and/or lock. By signing below I acknowledge that I own or have the authority to order the above mentioned work on the items shipped and the information provided is true to the best of my knowledge.

If I am doing work on behalf of a customer, I have verified proper ownership and will gain his/her permission to have this procedure done. I will collect his/her full name, address, telephone number and VIN.

If this is my personal vehicle, I am enclosing a copy of my Government issued picture I.D. and a copy of the vehicle title and/or registration (not required for all programming, ask us if you are not sure).

Note: ALL 3 of the following steps are required for lost key situations or odometer correction. Failing to complete these steps or sign and initial the form will delay the completion of your job.

- ☐ I have enclosed a legible copy of valid State Issued I.D., Drivers License, or Passport.
- ☐ I have enclosed a legible copy of vehicle registration, bill of sale, or State title.
- ☐ I have initialed page one of this form on the bottom right corner where indicated.

Authorized by: _____

Date: _____